

# MSPO CERTIFICATION AUDIT

## PUBLIC SUMMARY REPORT

MSPO 2530-3:2013

AUDIT TYPE:  
SURVEILLANCE AUDIT 04

### MANAGEMENT UNIT

MEREMBEH ESTATE SDN BHD

**OFFICE:** LOT 55, BLOCK 15, BSLD, JALAN BANDAR SERIAN 94700, SARAWAK

**SITE:** NCR, KAMPUNG MEREMBEH, JALAN JAMBUSAN, 94000 BAU, KUCHING  
SARAWAK

CLIENT ID: KPMC032

SSM REG NO: 783037 - U

-REPORT REF: NO: KPMC321224

INITIAL CERTIFICATION DATE: 11 01 2021

### CERTIFICATION BODY



KEBAL RESOURCES

ACB 064

KEBAL RESOURCES SDN BHD

SUBLOT 7, NO 387, LOT 17821, 2<sup>ND</sup> FLOOR, STAR POINT ANGLE  
COMMERCIAL CENTER, JALAN STUTONG, 93350, KUCHING,  
SARAWAK.

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## 1. CERTIFICATION ASSESSMENT INFORMATION

1.1.	Type of Assessment:	
	<input type="checkbox"/> Initial Certification	<input type="checkbox"/> Annual Surveillance Audit Year 1
	<input type="checkbox"/> Annual Surveillance Audit Year 2	<input type="checkbox"/> Annual Surveillance Audit Year 3
	<input checked="" type="checkbox"/> Annual Surveillance Audit Year 4	<input type="checkbox"/> Recertification Cycle 2

1.2.	Scope of MSPO Certification	
	Part 3	Provision of Oil Palm Plantation management, operations and production including planting, harvesting, and delivery of Fresh Fruit Bunches [FFB] from <b>131.75</b> Hectares of Certified Area

1.3.	ACB [Certification Body]	
	Previous ACB: <b>SGS Malaysia Sdn Bhd (SGS)</b>	
	Current ACB: <b>Kebal Resources Sdn Bhd</b>	
	Notes: <i>Merembah Estate Sdn Bhd (MESB) had been MSPO Certified under <b>[MSPO 2530-3:2013 Part 3 since 11 01 2021]</b></i>	

1.4.	Other Current Certification (Nil)			
	<input type="checkbox"/> ISO 9001	<input type="checkbox"/> EMS 14001	<input type="checkbox"/> ISO 45001	<input type="checkbox"/> ISO 22001
	<input type="checkbox"/> HACCP	<input type="checkbox"/> RSPO	<input type="checkbox"/> ISCC	<input type="checkbox"/> OTHERS

1.5.	MSPO Standards	
	<input checked="" type="checkbox"/> MS2530-3:2013	

1.6.	Map Geographical Location	
	A. Google Location Map ( <i>Appendix A Page 11</i> )	
	B. Aerial Mapping & Perimeter Map ( <i>Appendix B Page 11</i> )	

## 2. MANAGEMENT UNIT

2.1.	Introduction	
	<p>This is <b>Surveillance Audit 4</b>, and the Scope is Individual Certification of <b>Merembah Estate Sdn Bhd [MESB]</b> under the standards MSPO-3:2013 General Principles for Oil Palm Plantation and Organized smallholders.</p> <p><b>MESB</b> main office is located <b>Lot 55, Block 15, Bslid, Jalan Bandar Serian 94700, Sarawak</b> while the plantation site is located at <b>NCR, Kampung Merembah, Jalan Jambusan, 94000 Bau, Kuching Sarawak</b> [Geo-coordinates <b>N1.402139, E110.213778</b>]; approximately <b>78 KM</b> from Kuching City; accessible by land; about <b>1½ hours driving</b> journey using Kuching Serian Pan Borneo Highway and Kuching Bau Road.</p>	

The main activities of **MESB** are to produce, transport and sale of sustainable fresh fruit bunches [FFB]. Main resources and amenities are in the Plantation office premise. Staff and worker's housing are also sited within the vicinity of the office premises. **MESB** currently employs 17 employees.

The assessment method used in this audit follows the principle of three (3) Ps (paper, practice and people).

Assessments were done at the Plantation Office and field sites.

This certification assessment is a sampling process where management systems effectiveness and efficiency are confirmed via Audit Trail that the Auditor established to make an accurate conclusion. Information and data were systematically gathered and documented from interviews (with a cross section random sample of stakeholders), observations of process and activities, field audit and review of documentations and records.

During the Audit, interviews were conducted with stakeholders comprising staff, workers and surrounding local community to find out their understanding of MSPO principles, its' importance to sustainable growth and production of oil palm products.

Other findings during the audit are the following:

- a) There is good working relationship between the management, staff and workers
- b) Staff and workers residing at the estate are provided with free accommodation, water and electricity
- c) Internet connection services are available at the estate premise
- d) Staff & workers are remunerated within minimum Wage Order 2022.
- e) Other benefits include medical and annual bonus and paid home leave. Medical treatment [for normal ailment] is provided free by employer.
- f) There is no evidence that the estate is processing or trading in non-sustainable FFB

The Audit team has conducted a rigorous assessment of **MESB** through Field Audit Checklist, Audit Report Checklist, documents review and Stakeholder's Consultation. It is evidenced that **MESB** has complied and conformed to MSPO2530-3:2013 Certification Standards, conditions and requirements.

2.2.	Name: <b>MEREMBEH ESTATE SDN BHD</b>
2.3.	Site Address NCR, Kampung Merembah, Jalan Jambusan, 94000 Bau, Kuching Sarawak
	Main Office Address Lot 55, Block 15, Bsls, Jalan Bandar Serian 94700, Sarawak

2.3.1.	Headcount:	Office Staff:	Field Workers:	Total:
	17	9	8	17
2.3.2.	Date of Establishment:	Land Status:	Topography:	Soil Type
	August 2007	Own land	Hilly	Mineral Soil
2.3.3.	No of Planting Block:	Palm Stand Count:	Age Range of Palm Stand:	Planting Material:
	9	18,209	9 - 11 years	FELDA & UPB

2.4.	Management Contact Details			
	Name:	Position:	Tel No:	Email:
1.	Lai Woon Wui	Managing Director	019 8851319	<a href="mailto:laiww@wagro.com.my">laiww@wagro.com.my</a>

2.	Jessylin Neri	Quality Management Executive	012 8622592	<a href="mailto:jessylin.neri@wagro.com.my">jessylin.neri@wagro.com.my</a>
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2.5.	<b>MPOB License, Scope of Activities</b>			
	MPOB License No:	5424 3000 2000	Expiry Date:	30 09 2025
	<b>Scope of Activities</b>			
	<input checked="" type="checkbox"/> Menjual dan Mengalih FFB #		<input type="checkbox"/> Membeli FFB #	
	<input type="checkbox"/> Menjual dan Mengalih FFB, PK, CPO, SPO #		<input type="checkbox"/> Menyimpan PK, CPO, SPO #	
	<input type="checkbox"/> Membeli dan Mengalih FFB #		<input type="checkbox"/> Mengilang FFB #	

2.6.	Production Area				Part 2 & Part 3
	Certified Area	154.73 Hectares	Planted Area	131.75 Hectares	
	Mature Area	Immature Area	HCV / Conservation Area	Others	
	131.75	NA	NA	NA	

2.7.	Production Volume					Part 2 & Part 3
	Item	Actual	2023	Projection	2024	
	Planted Area	131.75	Hectares	131.75	Hectares	
	FFB Production	3,641.41	MT	3,600	MT	
	Yield Per Hectare	27.64	MT	27.32	MT	

2.8.	<b>MSPO Certificate</b>			<b>Certificate No: KRMC321224</b>	
	Initial Certification Date:	11 01 2021	Expiry Date:	10 01 2026	

### 3. ASSESSMENT PROCESS

3.1.	<b>Certification Body</b>	
3.1.1.	Audit Team Members	
1.	Martin Kusong	Lead Auditor
	Academic & Professional Qualifications	<ul style="list-style-type: none"> <li>Bac in Agric. Sc. UPM (1990), Corporate MBA UNIMAS (2002)</li> <li>Successfully completed Lead Auditor Course: <ul style="list-style-type: none"> <li>✓ MSPO MS2530:2013 &amp; MS2530:2022 in October 2017 &amp; March 2024 respectively.</li> <li>✓ IMS ISO9001 QMS, ISO14001 EMS &amp; ISO45001 OSHMS in April 2022</li> <li>✓ ISO/IEC 17065:2012 in January 2024</li> <li>✓ Exemplar Global Certified ISO 9001:2015 QMS in May 2024</li> </ul> </li> </ul>
	MSPO Auditing Experience	<ul style="list-style-type: none"> <li>Clocked 98.5 man-days as Trainee Auditor, Auditor &amp; Lead Auditor</li> <li>Performed onsite (plantations and mills) auditing from Initial Certification, Surveillance and Recertification</li> </ul>

		<ul style="list-style-type: none"> <li>Qualified Planter &amp; Agronomist with more than 30 years of experience in oil palm industry as Plantation Manager, Agronomist, Sustainability Manager [both in private sector &amp; Government [Public] Statutory Body [SALCRA]</li> </ul>
2.	Robert Ensali	Trainee Auditor
	Academic & Professional Qualifications	<ul style="list-style-type: none"> <li>Diploma in Agricultural Science UPM (1989)</li> <li>Successfully completed the following course: <ul style="list-style-type: none"> <li>✓ Internal Auditor on OHSMS in 2018</li> <li>✓ SIRIM Lead Auditor ISO/IEC 17065:2012 in January 2024</li> <li>✓ MSPO Lead Auditor MS2530:2022 in March 2024</li> <li>✓ Exemplar Global Certified ISO 9001:2015 QMS Lead Auditor MS2530:2022 in May 2024</li> </ul> </li> <li>Qualified Planter with more than 30 years of experience in oil palm industry as Plantation Manager with Statutory Body [SALCRA]</li> </ul>
	MSPO Auditing Experience	<ul style="list-style-type: none"> <li>Clocked 16 man-days as Trainee Auditor</li> <li>Performed onsite (plantation) auditing on surveillance and recertification</li> </ul>
3.	Leroy Wilfred	Trainee Auditor
	Academic & Professional Qualifications	<ul style="list-style-type: none"> <li>Bachelor of Arts in Professional Communication, Limkokwing University of Creative Technology, Cyberjaya, (2018-2019)</li> <li>Successfully completed the following course: <ul style="list-style-type: none"> <li>✓ SIRIM Lead Auditor ISO/IEC 17065:2012 in January 2024</li> <li>✓ SIA workshop Methodology &amp; Practices in February 2024</li> <li>✓ MSPO Lead Auditor MS2530:2022 in March 2024</li> <li>✓ Exemplar Global Certified ISO 9001:2015 QMS Lead Auditor MS2530:2022 in May 2024</li> </ul> </li> </ul>
	MSPO Auditing Experience	<ul style="list-style-type: none"> <li>Clocked 8.5 man-days as Trainee Auditor</li> <li>Performed onsite (plantation) auditing on surveillance and recertification</li> </ul>

3.2.	<b>Audit Plan</b>	<b>Geo-Coordinates: N1.402139, E110.213778</b>		<b>No of Mandays: 03</b>
3.2.1.	Audit Site Location:	NCR, Kampung Merembah, Jalan Jambusan, 94000 Bau, Kuching Sarawak		
	MSPO Standards:	<input type="checkbox"/> MS2530:2	<input checked="" type="checkbox"/> <b>MS2530:3</b>	<input type="checkbox"/> MS2530:4
	Type of Certification:	<input checked="" type="checkbox"/> <b>Individual Certification</b>	<input type="checkbox"/> Group Certification	
	No of Sites:	<input checked="" type="checkbox"/> <b>Single Site</b>	<input type="checkbox"/> Multi Sites	No of Sampled Sites: 00
	Sampling Method:	Not applicable – Single Site	Risk Factor / Matrix:	<b>1.0 - medium</b>
	Date of Audit:	<b>18 12 2024</b>		

3.2.2.	<b>Audit Objectives</b>	
1.	<b>Surveillance Audit 04</b>	The objectives of this Surveillance Audit include:
		a. Review of previous surveillance audit reports and the performance of the management system over the most recent certification cycle b. To assess the effectiveness of the management system in its entirety in the light

		<p>of internal &amp; external changes and its continued relevance and applicability to the scope of certification</p> <p>c. To assess demonstrated commitment to maintaining the effectiveness and improvement of the management system to enhance overall performance</p> <p>d. To assess the effectiveness of the management system regarding achieving the certified clients' objectives and the intended results of the respective management systems.</p>
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3.2.3.	<b>Assessment Methodology</b>	
		This certification assessment is a <b>SAMPLING process</b> where management systems effectiveness & efficiency are confirmed via an audit trail that the Auditor established to make an accurate conclusion.
	Information gathering Data collection	<ul style="list-style-type: none"> <li>Interviews – management &amp; staffs</li> <li>Observation of process &amp; activities, using checklists.</li> <li>Review of documentations &amp; records</li> <li>Site visits, camera evidence</li> <li>Field inspections</li> </ul>
	Assessment Method	<ul style="list-style-type: none"> <li><b>Paper</b> - Assessing <b>past implementations</b> from records, reports of the management system</li> <li><b>Practice</b> - Assessing <b>current implementation</b> from observing current practices</li> <li><b>People</b> - Assessing <b>future maintenance</b> from interviewing personnel on understanding &amp; assessing competencies</li> </ul>

3.3.	<b>Audit Programme</b>
3.3.1.	Five Years Audit Program - MSPO Certification

1.	<b>Surveillance Audit 4</b>	<b>Cycle 1</b>	<b>No of Mandays:</b>	<b>03</b>
	<b>Note:</b>	<b>Not more than 12 months after Surveillance 3</b>		
	Plan Audit Date:	December 2024	Actual Audit Date:	18 12 2024
	Team Leader:	Martin Kusong	Work Shift:	<input checked="" type="checkbox"/> Day <input type="checkbox"/> Night
	Certifier:	Maxwell S. Landong		

2.	<b>Recertification Audit</b>	<b>Cycle 2</b>	<b>No of Mandays:</b>	<b>03</b>
	<b>Note:</b>	<b>Within 4 months prior to Certificate Expiry Date.</b> <b>The audit fee for 2<sup>nd</sup> Cycle shall be decided later.</b>		
	Plan Audit Date:	October 2025	Actual Audit Date:	00 00 2025
	Team Leader:	To be confirmed (TBC)	Work Shift:	<input checked="" type="checkbox"/> Day <input type="checkbox"/> Night
	Peer Reviewer 1:	TBC	Peer Reviewer 2:	TBC
	Certifier:	TBC		

4.	SUMMARY OF AUDIT RESULTS		
	Audit Findings Classification		
	Term	Meaning	Description
	YES	Compliance	o Fulfilled requirement of audited standard
	OFI	Opportunity for improvements	o Demonstrate conformity. There are, however, improvement opportunity identified that will benefit the organization
	NO (minor NC)	Minor nonconformity	o Non-compliance to standard requirements or company's SOP; or are issues that when combined, jeopardized the functioning of the system
	NO (major NC)	Major nonconformity	o Demonstrate absence or total breakdown of system to meet standard requirement, or several minor NC against a clause of standard requirements / at a particular area of last assessment that are not effectively addressed will be classified as major NC.

	Previous Audit Findings (ANNUAL SURVEILLANCE AUDIT 03)
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Two (2) findings from Principle 4: a) from Indicator 4.4.5.9 and b) from Indicator 4.4.1.1. All have been effectively closed.

	Table:	Summary of Audit Findings	Audit Stage:	ASA 03
	No of Findings:		Category:	
	1.	P4C1 4.4.1.1 SIA	OFI	Closed out
	2.	P4C5 4.4.5.9 Wages & OT payments	NC Minor	Closed out

4.1.	Table: 1	Summary of Audit Findings			
Part 3	MS2530-3:2013	General Principles for Oil Palm Plantations and Organized Smallholders			
Principles	Requirements	Yes	OFI	NC Minor	NC Major
		Findings: Type letter X on the appropriate box			
1.	Management Commitment & Responsibility				
1.1.	Malaysian Sustainable Palm Oil [MSPO] Policy	X			
1.2.	Internal Audit	X			
1.3.	Management Review	X			
1.4.	Continual Improvement			X	
2.	Transparency				
2.1.	Transparency of information and documents relevant to MSPO requirements	X			
2.2.	Transparent method of communication and consultation	X			
2.3.	Traceability	X			

<b>3.</b>	<b>Compliance to Legal and Other Requirements</b>				
3.1.	Regulatory Requirement	X			
3.2.	Land use rights	X			
3.3.	Customary Land Rights	X			
<b>4.</b>	<b>Responsibility to Social, Health, Safety &amp; Employment Conditions</b>				
4.1.	Social Impact Assessment [SIA]	X			
4.2.	Complaints and grievances	X			
4.3.	Commitment to local sustainable development	X			
4.4.	Employee's safety & health			X	
4.5.	Employment conditions	X			
4.6.	Training and competency	X			
<b>5.</b>	<b>Environment, Natural Resources, Biodiversity and Ecosystem Services</b>				
5.1.	Environmental Plan	X			
5.2.	Efficiency of Energy Use and Use of Renewable Energy	X			
5.3.	Waste Management & Disposal	X			
5.4.	Reduction of pollution and emission	X			
5.5.	Natural water resources	X			
5.6.	Status of rare, threatened or endangered species and high biodiversity value area	X			
5.7.	Zero Burning Practices	X			
<b>6.</b>	<b>Best Practices</b>				
6.1	Site Management				
6.2	Economic and financial viability plan	X			
6.3	Transparent and fair price dealing	X			
6.4	Contractor	X			

	<b>Table: 2 Summary: No of Audit Findings by Principles</b>				
<b>Part 3</b>	<b>MS2530-3:2013: General Principles for Oil Palm Plantations and Organized Smallholders</b>				
<b>Principles</b>	<b>Requirements</b>	<b>Yes</b>	<b>OFl</b>	<b>NC Minor</b>	<b>NC Major</b>
1.	Management Commitment & Responsibility	1	0	1	0
2.	Transparency	0	0	0	0
3.	Compliance to Legal and Other Requirements	0	0	0	0
4.	Responsibility to Social, Health, Safety & Employment Conditions	1	0	1	0
5.	Environment, Natural Resources, Biodiversity and Ecosystem Services	0	0	0	0
6.	Best Practices	0	0	0	0
	Total No of Findings	2	0	2	0



4.2.	AUDIT FINDING REPORTS	
4.2.1.	NC: Non-Conformance: Major & Minor	Number of Findings: 2 (Two) – NC Minor

**Finding No.1:** Principle 1, Clause: 4.1.3 Criterion 4: Continual Improvement and Indicator 4.1.3.1

**Required Process:** An action plan to provide the necessary resources including training, to implement the new techniques or new industry standard or technology (where applicable) shall be established.

**Objective Evidence:** No evidence able to be presented during the audit showing that the action plan has been implemented

**Finding No.2:** Principle 4, Clause: 4.4.2 Criterion 4: Employees' Safety & Health and Indicator 4.4.2(b)

**Required Process:** The risks of all operations shall be assessed and documented.

**Objective Evidence:** At the labour quarters found that workers charged their mobile phones and left for work, but the electricity power supply remained switched on.

4.3.	SUMMARY: STAKEHOLDERS CONSULTATION REPORT <i>(Applicable for Initial Certification &amp; Recertification Only)</i>		
A.	Category of Respondents:	<input type="checkbox"/> Employees/Workers	<input type="checkbox"/> Communities <input type="checkbox"/> Other Stakeholders
B.	Consultation Method:	<input type="checkbox"/> Face to face Meeting	<input type="checkbox"/> Phone Interview <input type="checkbox"/> Written Review [Mail]
C.	Survey Summary:		

5.	OFFICIAL ACKNOWLEDGEMENT OF ASSESSMENT FINDINGS	
5.1.	Lead Auditor: Summary Statement & Certification Recommendation	
	Summary Statement:	The audit team concludes that the organization had fulfilled and complied with the requirements of the <b>MS 2530-3:2013</b> standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope, and the organization's policy and objectives.  It is to be noted that site management of the <b>MEREMBEH ESTATE SDN BHD</b> is well managed and generally it conformed and complied with requirements of the MSPO Standards.
	Certification Recommendation:	The audit team recommends that, MSPO Certification for Surveillance Audit 04 be <b><input checked="" type="checkbox"/> MAINTAINED</b> and / or <input type="checkbox"/> GRANTED to <b>MEREMBEH ESTATE SDN BHD</b>
	Name:	Martin Kusong Date: 03 01 2025
	Signature	

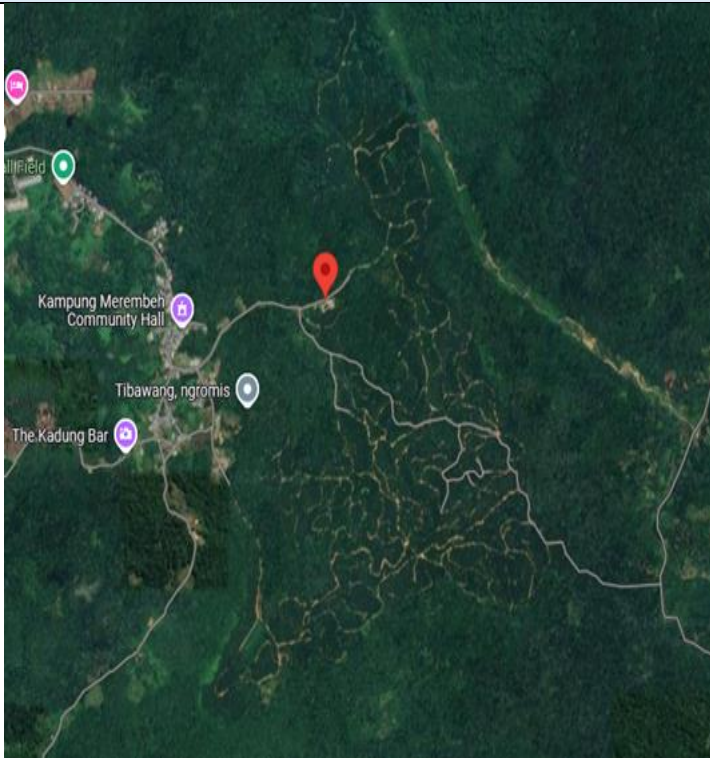
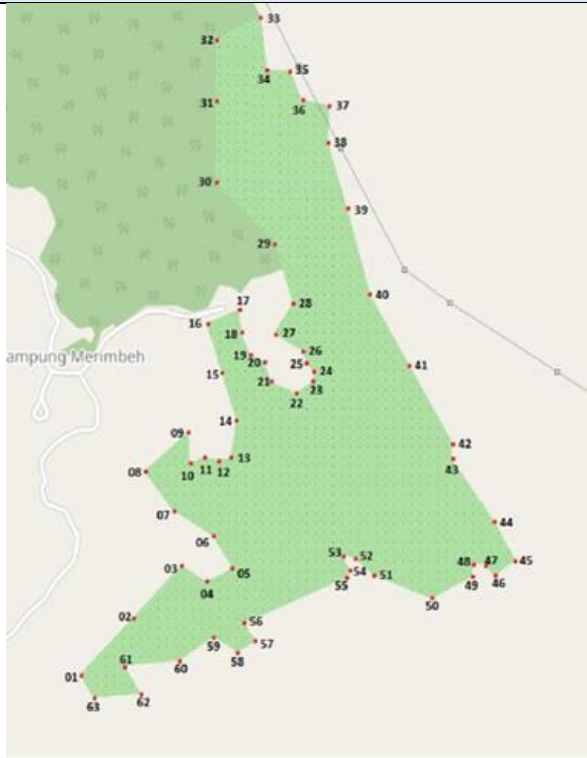
5.2.	Management Unit Representative	Acceptance of the Report
	Job Title: Quality Management Executive Name: Jesslyn Neri	Date: 07 01 2025
	This is to acknowledge and confirm the audit visits / assessments described in this Report and the acceptance of the contents and findings in the said Audit Report.	

6.	CERTIFICATION DECISION	
6.1.	Peer Reviewers Decision	Date of Review: 00 00 0000 <i>Applicable for Initial Certification &amp; Recertification only</i>
	Peer Reviewer 1:	
	Peer Reviewer 2:	

6.2.	CDP: Certifier Decision	Name: Maxwell S. Landong	Date: 09 01 2025
	<p>I confirm that I have examined thoroughly all contents of the Report in its' entirety. To the best of my knowledge the information and conclusions included in this report have been prepared in compliance with and fulfilled the Standard's requirements; and done in good faith and that the Lead Auditor recommendations had been based upon this information.</p> <p>I, hereby confirm the <b>certification</b> of <b>Merembah Estate Sdn Bhd</b> under the Standard <b>MSPO MS2530-3:2013 General Principles for Oil Palm Plantations and Organized Smallholders</b>.</p>		



6.3.	Certification Approval by Executive Chairman, KRSB	Date: 10 01 2025
	KRSB Management hereby approved of:	
	<input checked="" type="checkbox"/> Issuance of the certificate.	
	<input type="checkbox"/> Issuance of the certificate as soon as implementation of corrective action(s) has been demonstrated.	
	<input type="checkbox"/> Maintenance of the certificate.	
	<input type="checkbox"/> Maintenance of the certificate as soon as implementation of corrective action has been demonstrated.	

7.	LIST OF APPENDIX / ATTACHMENTS	
	A. Google Location Map	B. Aerial Mapping & Perimeter Map
		

- END OF REPORT -